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June 22, 2001

Christine Savage  
Get Savage on Stress  
10 Anita Street  
Beaumaris VIC 3193

Good morning Christine,

This letter is to thank you for the extraordinary job you have done yet again at our recent Company Conference.

As you know we originally thought five days with two sessions per day would be very difficult to manage. At our conferences we tend to get everyone involved in business analysis and finding the three hours per day to set aside was quite a challenge. With the benefit of hindsight, the productivity yield out of these three hours cannot be questioned.

The variety of sessions from the theory to the practical, visualisations, chanting and all that 'voodoo stuff' was excellent. You managed to hold a captive audience of thirty sales people (some of them more sceptical than others. . . ) in the palm of your hand. Our team spirit was greatly enhanced by the experiences we shared with you.

We have had an overwhelming response at the conclusion of the Conference to the sessions that you took. Our team members couldn't express enough thanks at our vision of including you as part of the Conference. Our Company's Philosophy is that "*We are all human beings and we all control our own destinies.*" The effect you have had on our team emphasises that, and will be long felt.

Best personal regards,

**AVIV PALTI**  
Marketing Director